## Assessment Report - Four Column

# **Eastern Oregon University** Program (CAS) Computer Science/Multi Media

Catalog Description: Students in the Computer Science/ Multimedia Studies program prepare for a future in software development and the use of computer technology to solve complex problems, skills which are in high demand and for which demand is likely to continue. An initial core of classes introduces students to general principles of programming and multimedia development. Upon completion of the core

students choose either a concentration in computer science, scientific and statistical computing, or multimedia studies. How Program serves the The CS/MM program prepares students in the creative science of software development. Computer software plays an Mission: increasingly important role in every sector of modern US society, including business, industry, entertainment, education, and agriculture. The supply of individuals with skills in software design and development remains sufficiently low that US employers are frequently driven to seek workers abroad. Furthermore, the economy of the Eastern Oregon region is beginning to shift from timber to high tech, which means a local increase in demand for graduates of technological programs. In 2006 Google opened a datacenter in The Dalles, and within the last year Facebook opened a datacenter in Prineville. The city planner for Umatilla recently inquired about the annual number of CS graduates in as part of an effort to bring an unnamed major high-tech company to Umatilla, saying that a local source for programming skills is critical for the deal. Although the city planner did not disclose the company involved, Amazon Inc. has acquired land in the area. Successfully attracting tech industry (and the economic growth that it brings) requires a ready supply of suitably-trained talent. This program strives to satisfy the need for capable software developers from the region who can serve the region.

> In addition to its vital role in EOU's objective in supporting economic development in the region, course offerings by the CS/MM department serve other programs whose students need fundamental expertise in writing computer programs or technical skill with graphics or authoring tools as well as those programs whose that need technical proficiency with digital media such as still and moving graphics, digital video and digital audio.

### Means of Assessment & Benchmark / **Program Outcomes Data Analysis** Closing the Loop & Follow-Up Tasks Program (CAS) Computer Science/Multi **Description of Assessment:** 07/12/2011 - A greater number of students paid 07/12/2011 - The quality of this Media - Integrated Learning and CS 401: Project appropriate attention to the process and the project as an integrative learning Communication - Demonstrate the ability to business of documenting their progress. In most Benchmark: opportunity is improving. However, it lincorporate learned skills design, develop, cases the appears that even in their final year levels of achievement 1-3 land evaluate software systems of varying evolution of the design was clear in the final of study students complexity to meet desired user versions of documents and the prototypes. still fail to pay sufficient attention to requirements. However, there were shortcomings in the extent of documentation. As a program we Year(s) to be Assessed: code documentation in several instances. It must examine all courses in which 2013-2014 appears that in regular meetings with supervising students write code and make faculty students are getting the message about documentation an explicit element Start Date: documenting revisions, but there is not sufficient 106/01/2008 of how student work is assessed. stress on attention to documentation. Faculty who teach programming Outcome Status: **Benchmark Met:** intensive courses such as CS 161, Active Yes CS

| Program Outcomes  | Means of Assessment & Benchmark / Tasks                               | Data Analysis  | Closing the Loop & Follow-Up  |
|---|---|--|---|
|   |   | Reporting Year: 2008-2009 Related Documents: Assessment Summary  | 162, CS 221, CS 260, CS 360, MM 319, MM 419, and MM 420 will develop a consistent set of documentation requirements and make them explicitly clear to students. 2011 Update: The program will initiate a review of other disciplines? capstone classes and ascertain whether redesign of our approach may benefit students. |
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| Program (CAS) Computer Science/Multi Media - Teamwork and Civic Engagement - Demonstrate teamwork ability to work collaboratively with end users and other developers.  Year(s) to be Assessed: 2010-2011 2015-2016 Start Date: 06/01/2010 Outcome Status: Active | Description of Assessment: CS 370: Term Project Benchmark: Rubric 1-3 | 07/12/2011 - It is clear that the data collected provide inadequate information for evaluating the course or the program?s ability to satisfy this learning outcome. However, the faculty member who conducted this assessment has been aggressively resistant to all assessment efforts, and is fortunately retiring. There is every reason to believe that a younger, more nimble-minded replacement will be more helpful in improving the quality of the program?s educational offerings.  Benchmark Met: Yes Reporting Year: 2010-2011 Related Documents: Assessment Summary | 07/12/2011 - The CS/MM Program has had difficulties conducting some assessments and carrying out serious evaluation owing to resistance of some faculty. The hiring of new faculty who are open to new approaches to teaching and evaluation will, we hope, improve the programs record.                                    |
|   |   |  |   |
| Program (CAS) Computer Science/Multi<br>Media - Inquiry, Critical Thinking, and<br>Analysis - Demonstrate ability to apply<br>conceptual knowledge for analysis and<br>problem solving.   | Description of Assessment: MM 319 Benchmark: Rubric 1-3               | 10/31/2012 - More than half of the responses were proficient according to the rubric standards. However, since two of the responses failed to be at least adequate the minimum accepted goal was not   | 10/31/2012 - Analysis critical thinking and problem solving of a very concrete type are at the very core of the objectives a program in software development  |

| Program Outcomes  | Means of Assessment & Benchmark / Tasks                        | Data Analysis  | Closing the Loop & Follow-Up   |
|---|--|--|--|
| Year(s) to be Assessed: 2011-2012 2016-2017 Start Date: 06/01/2011 Outcome Status: Active   |  | achieved. Perhaps denying any poor performance is not realistic.  An additional concern is the difficulty of assessing analysis and problem solving in a really satisfactory fashion. More useful information might be obtained by carefully designing an activity or activities specifically with assessment in mind.  Benchmark Met:  No Reporting Year: 2011-2012 Related Documents: Assessment Summary   | (which is what computer science and multimedia are about). The success of our graduates speaks to the program?s general ability to accomplish these goals, and yet the facts that some students don?t graduate and that we sometimes have trouble articulating what we are trying to measure suggest that we have plenty of work to do. In the immediate instance of MM 319 it seems that some practice solving problems in the format presented on the exam might be fairer to the students. Even better would be using activities more like the actual programming assignments they complete as the basis for assessment, provided the scale of these problems did not make them too unwieldy for measurement. |
|   |  |  |  |
| Program (CAS) Computer Science/Multi Media - Problem Solving - Demonstrate proficiency in using one or more industry-standard programming languages and mark -up and scripting languages to solve problems.  Year(s) to be Assessed: 2012-2013 2017-2018 Start Date: 06/01/2012 Outcome Status: | Description of Assessment: Due to assess Problem Solving 12-13 | 04/13/2013 - Considering the final grades in the course as compared to the two prompts, students proficiency is typical. Some students demonstrated excellence in solving the presented problems. Some were above average in the derived solutions. Others were average. And some were below average and demonstrated no proficiency with the material. With regard to Prompt #1, the scores leaned towards proficiency, mostl likely due to the type answer required, i.e., a simple written explanation, rather than demonstration of expertise with CSS markup. |  |

| Program Outcomes | Means of Assessment & Benchmark / Tasks                                  | Data Analysis   | Closing the Loop & Follow-Up  |
|------------------|--|---|---|
| Active           |  | Benchmark Met: Yes Reporting Year: 2012-2013 High Impact Practice (HIP) - only choose one: Performance Related Documents: Assignment Data Analysis  |   |
|                  | Description of Assessment:  Due to Assess Problem Solving 12-13 (CS 221) | 07/02/2013 - Two students failed to answer the question at all. Another student addressed the portion of the question covered by criterion one but didn?t answer the rest of the question. The absence of information in these instances offers little to analyze.  Students who answered the portion of the question that addresses criterion two but missed it failed to use Boolean operators correctly. This is a topic covered in CS 162 and the weakness demonstrated here suggests that greater attention be given this subject in the future.  Four students did not answer the portion of this question that addressed criterion three. The other unsatisfactory response came from a student who misapplied a common C output statement.  For criterion four, more students performed at the ?proficient? level than expected. However, all of the rest were completely unsatisfactory?three who did not answer the question at all and three who used static rather than dynamic allocation.  Benchmark Met:  No Reporting Year: 2012-2013 | 07/02/2013 - Two students failed to answer the question at all. Another student addressed the portion of the question covered by criterion one but didn?t answer the rest of the question. The absence of information in these instances offers little to analyze.  Students who answered the portion of the question that addresses criterion two but missed it failed to use Boolean operators correctly. This is a topic covered in CS 162 and the weakness demonstrated here suggests that greater attention be given this subject in the future.  Four students did not answer the portion of this question that addressed criterion three. The other unsatisfactory response came from a student who misapplied a common C output statement.  For criterion four, more students performed at the ?proficient? level than expected. However, all of the rest were completely unsatisfactory? |

| Program Outcomes   | Means of Assessment & Benchmark / Tasks  | Data Analysis  | Closing the Loop & Follow-Up  |
|--|--|--|---|
|  |  | Related Documents: Rubric for Assessment   | three who did not answer the question at all and three who used static rather than dynamic allocation.  This topic was given extensive coverage in week six of the course but may need to be revisited later.   |
|  |  |  |   |
| Program (CAS) Computer Science/Multi<br>Media - Program Review - No Assessment -<br>Program Review<br>Year(s) to be Assessed:<br>2014-2015<br>Start Date:<br>02/11/2013<br>Outcome Status:<br>Active   |  |  |   |
| Program (CAS) Computer Science/Multi<br>Media - Content Knowledge - Demonstrate<br>factual and conceptual grasp of the field of<br>computing.<br>Year(s) to be Assessed:<br>2009-2010<br>2015-2016<br>Start Date:<br>06/01/2009<br>Outcome Status:<br>Active | Description of Assessment: CS 161: Final Exam Assessment Type: Exam/Quiz - Internal/In Course Benchmark: 75% correct overall | 07/12/2011 - Of the 22 questions examined, ten were basic knowledge, eight required simple application of basic knowledge, and four required more advanced application of conceptual knowledge. 79 % of the students correctly answered the ten basic knowledge questions, 80 % answered the eight basic concept questions correctly, and the remaining four questions were correctly answered 76 % of the time.  Benchmark Met: Yes Reporting Year: 2009-2010 | 07/12/2011 - One basic knowledge question was only answered correctly by 8 students, barely more than a third of the class. This question may be badly worded. However, examination of the remaining questions that were regularly missed suggests a need for more practice to make basic knowledge more memorable. I will develop further drill activities for students to use to rehearse the meanings of fundamental terminology and more in-class practice for problems that require application of basic concepts. |

| Program Outcomes | Means of Assessment & Benchmark / Tasks | Data Analysis | Closing the Loop & Follow-Up |
|------------------|---|---------------|------------------------------|
|                  |   |               |                              |

## Curriculum Map

# Eastern Oregon University Program (CAS) Computer Science/Multi Media

### Program (CAS) Computer Science/Multi Media

Integrated Learning and Communication - Demonstrate the ability to incorporate learned skills design, develop, and evaluate software systems of varying complexity to meet desired user requirements.

- \* CS 161 CS 161 Foundations Of CS I
- \* CS 162 CS 162 Foundations Of CS II
- \* CS 221 CS 221 C/C++ Programming
- \* CS 248 CS 248 Unix Programming
- \* CS 260 CS 260 Data Structures
- \* CS 318 CS 318 Algorithm Analysis
- \* CS 344 CS 344 Systems Analysis & Design
- \* CS 401 CS 401 Capstone
- \* CS 430 CS 430 Database Mgmt System
- \* MM 319 MM 319 Multimedia Programming
- \* MM 401 MM 401 Capstone
- \* MM 419 MM 419 Adv Multimedia Programming

### Teamwork and Civic Engagement - Demonstrate teamwork ability to work collaboratively with end users and other developers.

- \* CS 121 CS 121 Intro Software Development
- \* CS 161 CS 161 Foundations Of CS I
- \* CS 162 CS 162 Foundations Of CS II
- \* CS 260 CS 260 Data Structures
- \* CS 370 CS 370 User Interface Design
- \* CS 401 CS 401 Capstone
- \* CS 407 CS 407 Seminar
- \* MM 252 MM 252 Intro Web Authoring
- \* MM 352 MM 352 Intermed Web Authoring
- \* MM 401 MM 401 Capstone
- \* MM 407 MM 407 Seminar

### Inquiry, Critical Thinking, and Analysis - Demonstrate ability to apply conceptual knowledge for analysis and problem solving.

- \* CS 161 CS 161 Foundations Of CS I
- \* CS 162 CS 162 Foundations Of CS II
- \* CS 221 CS 221 C/C++ Programming
- \* CS 248 CS 248 Unix Programming
- \* CS 260 CS 260 Data Structures
- \* CS 318 CS 318 Algorithm Analysis
- \* CS 344 CS 344 Systems Analysis & Design
- \* CS 401 CS 401 Capstone
- \* CS 430 CS 430 Database Mgmt System
- \* MM 319 MM 319 Multimedia Programming
- \* MM 401 MM 401 Capstone
- \* MM 419 MM 419 Adv Multimedia Programming

# Problem Solving - Demonstrate proficiency in using one or more industry-standard programming languages and mark-up and scripting languages to solve problems.

- \* CS 260 CS 260 Data Structures
- \* CS 318 CS 318 Algorithm Analysis

- \* CS 360 CS 360 Object-Orient Prog With C++
- \* CS 430 CS 430 Database Mgmt System

## **Program Outcomes - Assessment Cycle**

| Year(s) to be Assessed | Program Outcome Name                     | Unit Name                                  |
|------------------------|--|--|
| 2009-2010              | Content Knowledge                        | Program (CAS) Computer Science/Multi Media |
| 2010-2011              | Teamwork and Civic Engagement            | Program (CAS) Computer Science/Multi Media |
| 2011-2012              | Inquiry, Critical Thinking, and Analysis | Program (CAS) Computer Science/Multi Media |
| 2012-2013              | Problem Solving                          | Program (CAS) Computer Science/Multi Media |
| 2013-2014              | Integrated Learning and Communication    | Program (CAS) Computer Science/Multi Media |
| 2014-2015              | Program Review - No Assessment           | Program (CAS) Computer Science/Multi Media |
| 2015-2016              | Content Knowledge                        | Program (CAS) Computer Science/Multi Media |
| 2015-2016              | Teamwork and Civic Engagement            | Program (CAS) Computer Science/Multi Media |
| 2016-2017              | Inquiry, Critical Thinking, and Analysis | Program (CAS) Computer Science/Multi Media |
| 2017-2018              | Problem Solving                          | Program (CAS) Computer Science/Multi Media |