

## AY20 Academic Program Improvement Report: Civic Engagement

### EMERGENCY MEDICAL SERVICES ADMINISTRATION

S20 EMSA 415

n = 22

**AY19 Recommendation for Improvement:** The program should follow through on the suggestion above to develop a plan for clearer articulation of expectations for students to demonstrate a professional approach to turning in assignments. In addition, a clearer student understanding of what constitutes a “thorough” response should be addressed program-wide. As with the AY19 EMSA 315 assessment, the program should include its Civic Engagement rubric in the course shell. The program should also develop a plan to make all its rubrics for its outcomes available to for each course. The Teaching & Learning Technology Coordinator is available for working with the program to design an easy-to-use system for embedding program outcomes in course shells. However, that’s a tall order in Canvas, which is not particularly adept in this regard. Nevertheless, success would create an institution-wide model. The AY20 CE Improvement Plan should report on the results of these efforts and provide data on a course where the improvements have been operationalized.

**Improvements** (briefly describe improvements made based on the recommendation above):

The rubric was discussed with the instructor and the final (major) assignment designated for assessment. Instructions were created to elicit a “thorough” response to the gen ed rubrics including CE. Embedding course outcomes in 315 and 415 was intended to be the topic of a CTLA presentation but collective bargaining and then the coronavirus shutdown have delayed the presentation. Installing the rubric by itself is insufficient as it means extra steps are needed to retrieve the information. Further development is intended summer 2020 in cooperation with David Bentz.

**Program Civic Engagement Verticality** (briefly describe how Civic Engagement is reinforced in the program curriculum & co-curriculum, e.g. club activities):

EMSA is an entirely online program and most students are employed in some aspect of EMS. Every course involves civic engagement.

**Faculty Review** (Have the results of these improvements been reviewed by program faculty?):

Yes.